

Press Release

Strictly embargoed until 00.01 18 July 2012

While rapid changes take place in communications, Panel says far too many people still can't get 2G mobile coverage

Responding to the publication of Ofcom's latest communications market research, the Communications Consumer Panel Chair, Bob Warner, said:

"The latest Ofcom research highlights rapid changes in how people are using communications technologies. But, it's vital to remember that about 11 million people (22% of adults) in the UK still do not use the internet at home - and far too many people and businesses still can't get decent 2G mobile coverage. The Panel looks forward to the realisation of benefits to consumers through the astute implementation of the Mobile Infrastructure Project and the 4G spectrum auction."

Ends

CONTACT Consumer Panel Media Adviser Siân Evans on 07713997510 or 020 7981 3898

NOTES TO EDITORS

The Communications Consumer Panel encourages Ofcom, Government, industry and others to look at issues through the eyes of consumers and citizens and protects and promotes their interests. The Panel is independent and sets its own agenda.

Visit <u>www.communicationsconsumerpanel.org.uk</u> for more information.