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## **Ofcom Consumer Panel response to Ofcom Telecoms Review**

The Ofcom Consumer Panel has issued the following response to the publication today of the Ofcom Strategic Review of Telecommunications Phase 1 consultation:

"Whatever else it does, this Review has got to focus on what consumers are getting out of the telecoms market-place - and that means small businesses as well as domestic customers. Ofcom needs to increase its understanding of the reality of this market for consumers and to build this into its future work. The Consumer Panel will be conducting its own research into consumer understanding and concerns and will feed results into the Review."

### **Notes for editors and CSEs**

1. The Consumer Panel is the independent advisory body set up under section 16 (2) of the Communications Act 2003 to advise Ofcom on the consumer interests in broadcasting and telecommunications.

2. The Panel's eleven members appointed by Ofcom are:

Colette Bowe, Chairman  
Ruth Evans, Deputy Chairman  
Azeem Azhar  
Fiona Ballantyne  
Nainish Bapna  
Roger Darlington  
Simon Gibson  
Graham Mather  
Kevin McLaughlin  
Kate O'Rourke  
Bob Twitchin

For further details please visit [www.ofcomconsumerpanel.org.uk](http://www.ofcomconsumerpanel.org.uk)

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