

**Agenda of the Twenty-eighth Meeting of the Ofcom Consumer Panel,  
held at Ofcom, London, 18 July 2006**

- 1. Welcome and introductions**
- 2. Declaration of members' interests**
- 3. Minutes of the meeting on 15 June 2006 and matters arising**
- 4. Chairman's update**
- 5. Members' updates**
- 6. Update on Ofcom's consumer related work**
- 7. Ofcom Consumer Protection and Complaints projects**
- 8. Ofcom/Consumer Panel Memorandum of Understanding (MoU)**
- 9. Other matters to note/agree**
  - 9.1 Consultations and approaches to the Panel**
- 10. Any other business**