

**Agenda of the Forty-First Meeting of the Ofcom Consumer Panel,  
held at the Inverness Marriott Hotel, Inverness, 16 October 2007**

- 1. Welcome and introductions**
- 2. Declaration of members' interests**
- 3. Minutes of the meeting on 18 September 2007 and matters arising**
- 4. Chairman's report**
- 5. Members' updates**
- 6. Update from Consumer Panel manager**
- 7. Access and inclusion: digital services and availability**
- 8. Consumer experience – Ofcom initial findings**
- 9. Ofcom "To do list"**
- 10. Consumer Forum on Communications**
- 11. DDR and social value**
- 12. Other matters to note/agree**
- 13. Any other business**