

## Communications Consumer Panel and ACOD Agenda 2020/05

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held via video and audio conferencing on Thursday 21 May 2020 10:30 - 15:30

	Item
	1.1 Welcome
1	1.2 Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Consumer Update (including COVID-19 update)
4	Public Policy update
5	Phone-paid Services Authority (PSA) update
6	Adults Media Use and Attitudes update
7	The Panel's strategy session
8	Office of the Telecoms Adjudicator (OTA2) update
9	Access Services update (inc support for audience members during the COVID-19 crisis)
10	AOB