

Communications Consumer Panel and ACOD Agenda 2024/04

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.06a at Riverside House and via Microsoft Teams on 17 April 2024

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising/ Updated Actions
4	Chair's update
5	Consumer policy update
6	Broadband Universal Service Obligation (USO) update
7	Trust and why nobody trusts institutions anymore- research findings
8	Phone-paid Services Authority (PSA) update
9	Digitally Underserved Communities
10	Future Development of the Postal USO and Nations Event update
11	Digital Lifelines- the digital inclusion initiative
12	AOB