

Communications Consumer Panel and ACOD Agenda 2023/06

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 19 June 2023

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3.1	Minutes of the last meeting and matters arising
3.2	Updated Actions
4	Chair's update
5	Consumer policy update
6	Migration to VoIP update
7	Public Policy Update
8	Accessibility Best Practice Guidelines
9	Comparing Customer Service Report
10	Independent Networks Cooperative Association update
11	Debt and Disconnection Update
12	AOB