

Communications Consumer Panel and ACOD Agenda 2023/04

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 20 April 2023

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3.1	Minutes of the last meeting and matters arising
3.2	Updated Actions
4	Chair's update
5	Consumer policy update
6	BBC audiences review
7	Panel research update: Migration to VoIP 2
8	Panel research update: Experiences of rural consumers
9	Panel research update: Younger consumers navigating the market and social tariffs
10	Ofcom scams research
11	AOB